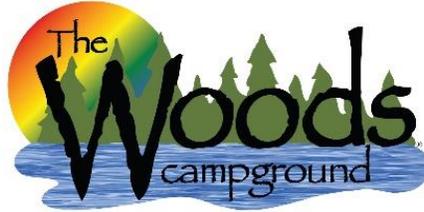


July 1, 2020



GUIDELINES FOR OPENING DURING COVID-19

After detailed research, we have determined we can adhere to CDC guidelines while operating The Woods Camping Resort for the 2020 camping season. The schedule of events may be modified on a week by week basis mostly depending on the state's guidelines.

The details of this document may change as government and health agencies change their recommendations. We are taking as many precautions as possible to minimize the spread of COVID19, and we appreciate all your efforts in doing the same.

The following is our revised plan to keep guests and staff safe while still enjoying outdoor recreation.

The Woods Camping Resort offers our guests a vast campus of outdoor space for recreation and enjoying nature. But since there are areas where you will encounter other guests, we ask that all guests wear a **face mask** covering their mouth and nose while in any common areas of the resort where 6 foot distancing isn't possible.

To provide a sanitary environment for our guests, The Woods Camping Resort will:

- Step up cleaning and sanitizing procedures for comfort stations, cabins, publicly accessible facilities such as the tables on the patio and provide hand sanitizer in areas with a higher concentration of guests such as **The Woods Store**.
- Take extra care to sanitize surfaces predominantly touched such as doorknobs, light switches, appliances, electronics, phones, utensils, etc.
- Carry extra quantities of items such as bleach, toilet paper, food service items, and other basic things we use daily.
- Offer a lenient sick leave policy to encourage staff to stay home while this threat is active.
- Check temperatures of all staff daily.

Common Area Restrictions

- All guests are asked to wear a **face mask** covering their mouth and nose while in any common areas of the resort where 6 foot social distancing is not possible.
- We will keep the **main office, laundry and rest rooms** open but will have sanitation guidelines and crowd limits in place. The Woods Store/Guest Services will have reduced hours.
- **The Cafe at The Woods** will be open based on state guidelines for allowable percent of occupation. Restrictions such as customer order/pickup line separation will be marked. Takeout service has been enhanced. QR codes are posted on all tables to prevent the need for menu's handled by multiple guests.
- **The Pool Cabana** has always been take-out only but restrictions such as customer line separation will be marked and the dining bar stools will be removed.
- Other facilities such as **Hot tubs** and **The Pavilion at The Woods** will be closed until further notice.
- Our **Dance Club** is closed until further notice. Nighttime dancing will occur on the open aire lanai. Masks are a requirement if 6 foot social distancing is not possible. You will be asked to leave if you do not follow protocol. Between the covered patio, the lanai and the pool deck, there is a very large area where music will be amplified and social distancing can be practiced. In addition, guests can enjoy the music from the club on 90.5 FM at their campsite.

- The **Pool Deck** chairs will be separated to promote social distancing. All guests are required to provide their own towels to cover the entire surface of their chair. Face masks are required on the deck and in the pool if a 6 foot social distance is not possible.

Outdoor Recreation

- Outdoor recreation that does not involve interaction with other guests is quite possible. The Woods has over 4 miles of **hiking trails** and camp roadways to utilize for exercise, dog walking or naturism.
- The paddle boats on the Lake at The Woods will be operational. These will be added to our sanitation routine.
- **Swimming** and other water-related activities are excellent ways to get the physical activity needed for a healthy life. 6 foot social distancing should occur while in the pool. For those guests who are not sick or experiencing symptoms of COVID-19, it is safe to use swimming pools as long as steps are taken to reduce the spread of COVID-19. The Woods maintenance staff tests the pool to keep the chemical levels within proper guidelines (1–10 parts per million free chlorine or 3–8 ppm bromine) and pH (7.2–8). According to the CDC, there is no evidence that COVID-19 can be spread to humans through the water. Proper operation, maintenance, and disinfection (with chlorine or bromine) of pools should kill COVID-19.
- No grouping should occur at your cabin or campsite. All people gathering at your site must be registered for that site or be part of your normal guest circle.
- Golf Cart use and passengers should be restricted to family members who have been isolating together.
- The Woods Bonfires will take place as long as social distancing and mask wearing is practiced.

Limiting Interaction with Guest Services

Most reservations have been pre-paid, but the initial visit to camp does require more interaction most often due to the establishment of your 2020 Membership and the need for some guests to edit the names of guests on their reservation. Here is how this can be done with limited interaction:

Review your 2020 reservations by [logging into your account](#) and clicking “Reservations.” If you need to add or remove guests from your reservation, please [contact Guest Services via email](#) and instruct us what to do in advance. This tool does not currently show the names of guests on your reservations, so if you’re unsure, [email Guest Services](#) and we can review for you.

If you have not pre-paid for your membership during the reservation process, we can charge this if you have a credit card on file on your account. You can review and edit your credit card listing by [logging into your account](#) and clicking “My Account.” While there, check all the other information on your account and edit anything that needs it. You’ll see a PRINT icon below the credit card section that allows you to Print your membership form. Look for this:

Print membership form: 

Be sure to adjust your settings and scale to print to full page. You can sign and scan this form along with your valid government photo ID and email it to us in advance and we will process your membership without personal interaction.

Checking in and receiving wrist bands does require a visit to Guest Services so we have installed barriers at our registers and check-in counter to physically separate cashiers and customers. We are also ensuring social distancing is maintained with 6-foot separation indicators between customers.

Not everyone is in violation

If you see a group of guests that are not maintaining social distancing, do not assume they are in violation. Many families and friends have been quarantining together and are simply doing it in a different venue.

Cabin and Park Model Rentals

Cabin and Park Model rentals will be cleaned with a CDC and/or EPA approved disinfectant. All people who are renting are also expected to bring their own personal soap and other personal items with them. All provided linens, pillows etc. will be laundered in accordance to CDC guidelines. Dishes, utensils, cooking appliances etc. will be cleaned, disinfected and thoroughly dried. Regular plates and utensils may be replaced with disposable plates and utensils. Rentals will have indicators to assure proper cleaning has occurred.

Personal Responsibility

Please keep in mind that although we are doing everything we possibly can to keep everyone safe, we cannot guarantee that you will not contract COVID19. Ultimately, it is every individual's responsibility to practice self-discipline and maintain social distance while the order is still in place. If an overflow area is full or there are too many people in an area, find an alternate place to recreate. Cross the street to avoid passing another guest too closely. We simply cannot police over 160 acres of land. If you decide to come to The Woods, you are assuming all liability and risk involved. The Woods Camping Resort will not be held liable if you contract COVID19. If you don't feel comfortable coming to The Woods, then cancel or reschedule for a later date. We have already eliminated our non-cancellable policy for Holiday and Illuminations weekends.

Your Most Important Preventative Measures

- **Practice social distancing:** Maintain the recommended minimum 6 feet apart from fellow recreationists. Resort guests are also encouraged to wear a mask or protective garment that covers the nose and mouth any time social distancing isn't possible.
- **Minimize risk to others:** Individuals should only go out if they feel healthy and have not been exposed to someone who has tested positive for COVID-19.
- **Practice good hygiene:** Wash hands often with soap and warm water for 20 seconds. If soap and water are not available, use a hand sanitizer containing at least 60 percent alcohol. Avoid surfaces that are touched often, such as doorknobs and handrails.

Thank you to all that have supported The Woods Camping Resort both in the past and as we navigate through this difficult time. Your patience and understanding, and most importantly, your cooperation is greatly appreciated. Together, we will get through this very unusual period and have loads of "remember when" stories to tell later in life.

We wish you all good health and great camping!

The Woods Camping Resort

